



## AL-KO Vehicle Technology Electronics Srl - RECALL art. CSB2 and CSB2-LT (rev.01)



**CSB2**  
p/n 205025 / GR5025



**CSB2-LT**  
p/n 205026

### PRODUCT IDENTIFICATION INFORMATION:

- Product identified by serial number/code shown on label (see page 2)
- Parts placed on the market from June 2021. Please verify the code / date of production on page 2

### RISK

- Due to a quality problem of one of the components, CSB2 and CSB2-LT devices, if subjected to overvoltage in B2 (service battery), can overheat and the product can catch fire. Even the surface of the camper / trailer in contact can catch fire.

### WHAT TO DO

- The first thing to do is to disconnect the product fuse, or disconnect the product or disconnect the main power supply of 12V B2 (service battery) and B1 (car battery).
- Disconnect the 3-way connector for CSB2 or the 6-way connector for CSB2-LT (see page 3)
- Recall action (telephone/email contact for replacement) as described on page 4

### SOLUTION

- Free replacement with a new and suitable product is available, following the return of the defective product to CBE (instructions on page 4)

### CONTACTS

- For any information request you can contact us by:
  - +39 0461 958379
  - Email [assistenza@cbe.it](mailto:assistenza@cbe.it)

### APOLOGY

AL-KO Vehicle Technology Electronics S.r.l. has always attached special attention and primary importance to the issue of the quality and safety of its products (and therefore of its customers). We apologize for the inconvenience this may have caused.

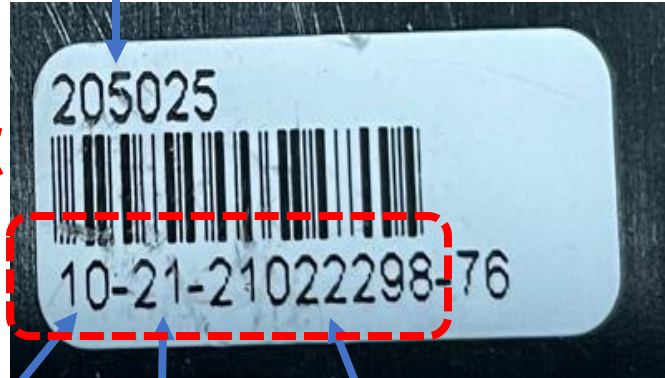


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## Product Safety Recall

### Serial number / product identifier code

CSB2 part number (AL-KO VTE)



Month

Year

Lot Number

| CSB2 (p/n 205025 - GR5025)<br>Serial number/date code |               |       |               |
|---|---------------|-------|---------------|
| 05-21   | -21011566-xxx | 10-21 | -21023030-xxx |
| 05-21   | -21011663-xxx | 10-21 | -21023034-xxx |
| 05-21   | -21011804-xxx | 10-21 | -21023036-xxx |
| 05-21   | -21012101-xxx | 10-21 | -21023050-xxx |
| 05-21   | -21012462-xxx | 11-21 | -21023858-xxx |
| 06-21   | -21013013-xxx | 11-21 | -21024845-xxx |
| 06-21   | -21013208-xxx | 12-21 | -21025430-xxx |
| 06-21   | -21013622-xxx | 12-21 | -21025432-xxx |
| 06-21   | -21014384-xxx | 01-22 | -22000015-xxx |
| 06-21   | -21014673-xxx | 01-22 | -22000023-xxx |
| 07-21   | -21016124-xxx | 01-22 | -22002562-xxx |
| 07-21   | -21017090-xxx | 01-22 | -22002564-xxx |
| 07-21   | -21017093-xxx | 02-22 | -22004185-xxx |
| 08-21   | -21018152-xxx | 02-22 | -22004186-xxx |
| 08-21   | -21018153-xxx | 02-22 | -22004710-xxx |
| 08-21   | -21018154-xxx | 02-22 | -22005401-xxx |
| 08-21   | -21018156-xxx | 03-22 | -22006459-xxx |
| 09-21   | -21020901-xxx | 03-22 | -22006461-xxx |
| 10-21   | -21022284-xxx | 03-22 | -22007257-xxx |
| 10-21   | -21022298-xxx | 03-22 | -22007259-xxx |
| 10-21   | -21022300-xxx |       |               |

| CSB2-LT (p/n 205026)<br>Serial number/date code |               |
|---|---------------|
| 10-21   | -21023412-xxx |
| 02-22   | -22004709-xxx |

## Disconnection Instructions

- The first and immediate action is to disconnect the product power fuse or product connector or service and car battery
- Then disconnect the 3-way connector for CSB2 or the 6-way connector for CSB2-LT

CSB2 p/n 205025 / GR5025



CSB2-LT p/n 205026



## Replacement with new product:

- Unscrew the two fixing screws of the product;
- Replace existing/defective product with new product received from CBE;
- Screw in the two fixing screws of the product;
- Connect the connector to the original harness connector;
- Reconnect the power supply.



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# Product Safety Recall

## Recall instruction

### **Telephone contact:**

For any product replacement request, need or requirement, call +39 0461 958379 (regular pricing).

On working days from 9-12 / 14-17 h.

### **Email:**

Please email [assistenza@cbe.it](mailto:assistenza@cbe.it)

**WEB :** <https://www.cbe.it/recall/>

### **Replacement:**

Return defective product to:

AL-KO Vehicle Technology Electronics S.r.l.

Via Vienna, 4

38121 Trento (Italy)

To return the faulty product you can use our TNT Global Express code from AL-KO Vehicle Technology Electronics srl:

From Italy : 39948/001

From Abroad : 00194397